

Breaking News

[Changing Lives,
Changing
Perceptions](#)

**Corporate
Happenings**

[Our Distinguished
Visitors](#)

[Golden Graduates](#)

[In Step with the Past,
Conjuring the Future](#)

[Guiding ITE
Throughout the Years](#)

[Providing Valuable
Advice from a
Unionist's Perspective](#)

[Becoming Bosses:
Further Boost for
Aspiring ITE Students](#)

[An ITE Education
Give Two
Entrepreneurs the
Courage to Set Up
their Own Business](#)

[Career Fair a Hit with
ITE Students](#)

[NSC 2002: Eyeing
the Stakes,
Sharpening the Edge](#)

**Our Graduates
and Students**
[Load, Unload, Filp...
Win!](#)

[Dawn of the Arts](#)

[Young Inspiring
Heroes in Our Midst](#)

[Tai Ya's Exceptional
Upgrading Journey](#)

[Lost Opportunity
Regained](#)

**Community
Linkages**

“To Be The Best in the Vehicle-Parking Industry!”



Focusing on improving customer service...An Operations Assistant (OA) receiving hands-on training from his Operations Supervisor (OS).

Metro Parking (S) Pte Ltd is the first carpark operator to be awarded the Certified On-the-Job Training Centre (COJTC) status by ITE. This marks another achievement for the company, which has already obtained the People Developer Standard earlier on.

At a COJTC certificate presentation ceremony on 20 September 2001, Mr Tyrone Lopez, Managing Director, Metro Parking, said that having a structured OJT programme, coupled with proper training, is very important. He hopes all of his employees would undergo this programme, as it would

vastly improve their skills and services, and minimise mistakes.

Some 11 staff received certificates during the OJT ceremony.

You See Them Everywhere

With the headquarters situated in Malaysia, offices in major ASEAN countries, and currently operating with 60 people in their Singapore office, Metro Parking has certainly come a long way. Starting off in 1992 till now, they already own 23 carparks island-wide in Singapore. Said Mr Oliver Teo, Manager, Training Department: “Being a company based on operations, we definitely want to equip ourselves with a batch of well-trained and prepared employees.”

With their employees’ best interest in mind, Metro Parking plans to develop other OJT programmes which are more structured and systematic. Currently, the company’s OJT programme focuses on equipment training and customer service, with the latest being ‘simulation training’, where real-life problems encountered by carpark operators are staged. This teaches staff how to resolve unexpected situations.

Mr Teo further pointed out that staff who have undergone OJT training are now more confident. The capable ones are earmarked for future promotions or rewarded with other enriching courses at ITE.

With COJTC training, Metro Parking aims to be the industry and market leader. Mr Lopez added that he hopes to establish a Metro Parking school in Singapore.

[How Far Can the
'Can Do' Spirit Go?](#)

[Having a Heart and
Proud of IT](#)

ITE-Industry Partnership

[Cabling Enabled ITE
Students](#)

[A Chassis Within the
Campus](#)

[The Autodesk
Advantage](#)

[The Foreign
Connection](#)

["To be the Best in the
Vehicle Parking
Industry"](#)

[Training in the Digital
Age: Gemplus
Technologies Asia
Opts for the Smart
Move](#)